

BUY-BACK GUARANTEE

Buy with Total Confidence. Zero Risk. 100% Protected.



BOYSON LTD · Company No. 10405269 · Registered in England & Wales

Your purchase is fully protected — from the moment you pay to the day you drive.

At BOYSON LTD, we know that buying a vehicle remotely requires absolute trust. That's why every purchase comes backed by our industry-leading 5-Day Buy-Back Guarantee — a no-questions-asked promise that puts you in complete control.

5-DAY

Risk-Free
Window

24-48h

Fast Refund
Processing

100%

Transparent
Conditions

10+ YRS

Trusted UK
Dealer

HOW THE 5-DAY BUY-BACK GUARANTEE WORKS

1

Choose Your Vehicle

Browse our verified inventory. Every car is inspected, documented and ready for remote purchase.

2

Purchase & Request Guarantee

Complete your purchase by bank transfer. The 5-Day Buy-Back Guarantee is automatically included at no extra cost.

3

Vehicle Delivered to Your Door

We deliver directly to your address within 4 working days of payment. No collection required.

4

Inspect — Keep or Return

You have 5 full calendar days to inspect the vehicle. Not happy? Email us and we handle the rest.

5

Full Refund Processed

Approved refunds are issued within 24–48 hours directly to your bank account. No fees. No delays.

YOU CAN CLAIM THE BUY-BACK IN ANY OF THESE SITUATIONS



You changed your mind
after seeing the vehicle



The vehicle did not match
its documented description



A disclosure was missed
in the vehicle paperwork

ELIGIBILITY CONDITIONS — TO QUALIFY FOR BUY-BACK

- ✓ Maximum 300 additional miles driven from delivery mileage
- ✓ Vehicle condition must match the description provided at the time of sale
- ✓ Vehicle must not have been resold, transferred, or structurally modified
- ✓ Vehicle must remain fully insured and stored safely throughout the return period
- ✓ A third-party inspection may be conducted at Boyson LTD discretion

INELIGIBLE VEHICLES — NOT COVERED BY THIS GUARANTEE

- ✗ Vehicles sold 'As Is' or with a known fault agreed at point of sale
- ✗ Vehicles with duplicate or irregular V5 logbooks
- ✗ More than 10 previous registered owners
- ✗ Mileage exceeding 350,000 miles
- ✗ Vehicles over 12,000 lbs Gross Vehicle Weight (GVW)
- ✗ Vehicles priced above £150,000
- ✗ Specialty, modified, or non-standard production vehicles
- ✗ Structural damage or True Miles Unknown (TMU) vehicles

REFUND POLICY

INCLUDED IN REFUND Full vehicle purchase price returned to your bank account	PROCESSING TIME 24–48 hours after buy-back request is approved
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VEHICLE COLLECTION AFTER BUY-BACK APPROVAL

After your refund is confirmed, the vehicle remains at your address for up to **5 calendar days** to cooperate with inspections, photographs and collection arrangements. The buyer retains full responsibility for the vehicle until it is collected by BOYSON LTD.

IMPORTANT TIMEFRAMES AT A GLANCE

5 days Buy-back request window from delivery date	10 days Eligibility review by BOYSON LTD	24–48h Refund processing after approval	10 days Vehicle collection window after refund
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BOYSON LTD reserves the right to limit the number of vehicles eligible per buyer and to decline buy-back requests that do not meet programme criteria. This programme is governed under UK commercial and consumer trading principles. All terms are in accordance with the Consumer Rights Act 2015 and applicable UK legislation.

Ready to buy with total confidence?

Contact our team today:
support@boyson-limited.co.uk

